



## **MATOS MONITORING TERMS AND CONDITIONS OF SALE**

The following conditions apply to the sale of MATOS Monitoring Services supplied by Rollex Medical NZ, Rollex Group Australia (2009) PTY Ltd and Ethicheck Ltd.

1. Prices are for access to the MATOS Monitoring website and are charged for each sensor being monitored and reported.
2. The monitoring prices are charged monthly (or other approval periodic period) in advance.
3. The monthly rate includes the first 10 SMS texts sent per 24hr period with a maximum of 500 texts per calendar year. Any text sent after that is chargeable to the customer, via SMS Reverse billing, by whoever is contracted by the company to supply these services.
4. Should these Reverse billing charges not be accepted by the customer, SMS txt's will stop sending after the daily limit of 10 is reached. The customer will however continue to receive emails informing them of the alerts.
5. The customer is responsible for responding to and remedying the cause of the alerts. Until such time as this is done, new alerts will continue to be raised for the same condition, and the SMS Reverse billing charges will accumulate.
6. Payment for these charges shall be paid on 20th of the month following unless otherwise arranged.
7. The Company reserves the right to alter any price after 30 days' notice.
8. The Company reserves the right to terminate any or all services at any time, refunding any undelivered portion of payments or prepayments.
9. The Company shall not be responsible for any consequential loss or damage to Customer's property, resulting from any product or service sold by the company.
10. The Company reserves the right without notice and without affecting the validity of the contracts to make such changes in materials, dimensions, and designs as it thinks reasonable or desirable.
11. Illustrations and descriptions are to be taken as a general guide only and are not binding in detail.

For Support please contact the MATOS Monitoring Team via emailing: [support@matosmonitoring.com](mailto:support@matosmonitoring.com)

New Zealand: Patent 596323 | Australia: Patent 2012336431 | Europe: Patent 12846969.9